# **U08784 Software Project Management - Assignment Part A**

Project Name: Scottish Housing Options eLearning toolkit material design and hosting

Project Manager: 16063222

**Project purpose:** Development of a Web-Based toolkit to facilitate delivery of training material within Training Hubs/Classrooms in order to assists the homeless and increase prevention of homeless in Scotland.

**Expected business results:** The benefits provided by the project will include aspects such as fulfilling potential legal requirements of the business and/or addressing/alleviating excessive spending of capital. Expanding on the capital usage, assisting Trainers/Advisors to handle work time in order to make their time spend more efficient. Additionally allowing Trainers/Advisors to feel and be able to deal with homeless/etc

**Project objective statement:** The outcome of the project is to aid provide tools to aid Scottish Housing Options in their actions to assists the homeless and hold training sessions. High-level deliverable primarily includes the Web-based platform which will include a large portion of the lower level deliverables (Material Management, Training Planning, etc). The base deliverable of a platform and material management to be implemented first then continuously built upon over the course of the project.

## **Project success measures:**

- Deliverables and resources completed and delivered by the end of the specified time period.
  - o Within 36 Months.
  - Potential 2 (two) 12 (twelve) month periods to continue the project.
- Costs to us, the primary supplier, do not exceed the budget given by S.H.O of 400,000 GBP
  - Beneficial to Keep costs to a minimum to maximize profit to us.
- All stakeholders accommodated for an appropriate measure have been taken to ensure all parties involved achieve what they require from the project.
  - Not necessarily what they desire, as such aspects may extend outside the scope of the project.
- Teams within our company effectively and happily work and develop the project while learning and expanding their knowledge.
  - Technically true but within the realm of this assignment, not applicable.

### **Business success measures:**

- A percentage decrease in homeless people in response to the project and the sessions provided by S.H.O
- An increase in material available within the platform to be used for sessions being hosted.
  - Increase or improvement of material and information.
  - Addition of new areas/topics of material and information
- A percentage change in advisors/trainers available within the scope of the business, able to lead sessions.
  - Presumed to be an increase to facilitate more sessions at a given time.
- An increase in licenses for the platform to accommodate larger sessions or more frequent sessions
- A percentage decrease in spending associated with S.H.O on training sessions and similar.
  - Implementation of the Platform to heavily reduce potential spending.
- An increase in efficiency and organization of workings and workflow.

 The platform facilitates easier management of workflow and distribution of personnel.

#### **Deliverables in scope:**

- Web-Based Platform to facilitate a large portion of the system.
  - Licenses to allow access to the platform and material contained within.
    - Sub-platform to manage allocation and distribution of Licenses for sessions.
  - Calendar to aid in scheduling and planning of sessions and events.
- Material of various formats to be hosted and accessible through the platform and licenses.
  - Trainer led materials
  - E-learning materials
  - o Reference resources
- Module based information system to organize and categorize material.
- Uploading facility to allow the uploading/creation of additional materials to be made accessible to the users.
- Server Hosting to provide uptime and access to the Web-Based platform.
- Information Database for the storage and accessibility of various material within the Platform.
- Interface/Calendar/Planner to organize/plan Training sessions
- Various Reports/Documentation/Guides
  - Staff Training Manuals
  - o Installation Guide
  - System Documentation
  - Preliminary Research
  - Platform Manuals
- Classroom spaces/locations to be used for the hosting of events/sessions.
  - Provision of Classroom space to be allocated to an additional party, not us.

## **Deliverables not in scope:**

- Trainers and Advisors are not provided by us. S.H.O are responsible for recruiting.
- Computers or other Systems to provide access to the Web-Based Platform.
  - We are responsible for providing the platform. No mention has been made of supplying Computers or similar.
- The partner who supplies the classrooms described within the scope.
  - Selection and Confirmation of Partner left to S.H.O based on our combined specifications and/or requirements.
- Additional training material beyond what is initially provided for the base system.
  - We only implement the base material provided by S.H.O.
  - Further material added to the system by S.H.O through the platform.

 Considered an optional deliverable with the project but not outside the scope.